

Updated 15th June 2020

We write to update you about the current situation at Wiltshire Music Centre and share some of our developing plans for the coming months, and our thoughts continue to be with you all and your loved ones.

Following our statement issued on 8th April and the latest guidance from the UK Government, **the Wiltshire Music Centre will remain closed to the public until 31st August 2020** to protect our audiences, participants, artists and staff. We continue to operate a reduced staff team so please bear with us as we manage ongoing operations and attend to essential business.

All concerts and events until 31st August 2020 will be cancelled or postponed. **Ticket holders for performances during this period will automatically receive a credit to their Wiltshire Music Centre account**; if you prefer to receive a refund, or donate your ticket(s) to support the Centre, then please contact our Box Office via email boxoffice@wiltshiremusic.org.uk before 29th June.

We are currently contacting ticket holders in order to process credits, refunds and donations for all events until 14th June, and will complete this process by the end of the month. We plan to process credits, refunds and donations for all events between 15th June and 31st August by the end of July. Ticket holders will be informed individually once their transaction has been processed and your patience and support is greatly appreciated during this time.

Our reduced staff team are also busy working behind the scenes to deliver an exciting programme of digital work in the community, such as the [Celebrating Age Wiltshire online concerts](#), [Wiltshire Jazz Academy](#) and [Virtual Zone Club](#) and we are **continuing to plan future events**, including the very best live classical, jazz, folk and world music. All future activity is subject to government guidelines, capacity and resources, and **your support now is more important than ever before**.

The Wiltshire Music Centre, like many other arts organisations nationally, are experiencing very difficult financial circumstances so we are extremely grateful to all ticket holders who have made a donation to the Centre in the past few weeks. **We continue to invite those who are able to donate some or all of their ticket fee, or to support us via the donation link below**. This will ensure that we continue to deliver our world-class artistic programme, high quality work for young musicians, creative opportunities for young adults with learning disabilities, and cultural activities to rurally isolated older people across the county.

We continue to publish the latest venue news and updates in our **weekly newsletter** with stories about our ongoing work as well as musical treats from some of our visiting artists, so please follow this [link](#) to subscribe if you have not yet done so. You can also keep in touch with us via social media ([Facebook](#) and [Twitter](#)) and our website for the latest information.

Once again on behalf of the whole WMC team, **thank you very much** for your support and understanding, and please continue to *keep music alive* wherever you are!

Best wishes,



Maud Saint-Sardos
Chief Executive



James Slater
Artistic Director

DONATE NOW ONLINE

**Or send us a cheque to Wiltshire Music Centre,
Ashley Road, Bradford on Avon BA15 1DZ**

Every pound we receive supports our Artistic and Creative Learning & Community Engagement programmes, playing a role in the well-being of more than 65,000 people every year, delivering over 270 sessions in the community and providing 56 full or part-time jobs in the local economy.

CONTACT OUR BOX OFFICE

boxoffice@wiltshiremusic.org.uk

Please note that Wiltshire Music Centre is now operating a reduced staff team, working from home so please bear with us as we try to process enquiries as quickly as possible.